

FAQ

WHAT IS A MALE AND FEMALE THREAD?

- A male connector has the thread on the outside, like a bolt
- Whereas a female connector has the thread on the inside, like a nut.
- The female thread screws into the male forming a solid connection.

DO YOU NEED A HOSE CONNECTOR?

Yes. Without a solid seal created by a hose connector, it would be impossible to connect one liquid or air-bearing device to another without significant and potentially highly hazardous leakage. That is why we have an extensive range of Airline Fittings to suit your needs.

ARE ALL HOSE CONNECTORS THE SAME?

No, they come in a variety of designs and sizes for different tasks. For example, there are male and female connectors, terms which refer to the way they attach to other hoses or connectors. Other designs include nozzles, valves, varying pressure tolerances, and adapters for use in a multitude of specific circumstances.

CAN I USE A AIR FOR WATER OR VICE VERSA?

Air hoses are rated at 300psi, whereas, a water hose has a lower working pressure 150psi, but most people using air only run about 100psi so yes you can if you choose to. The water hose generally has a thinner internal wall than an air hose due to the reduce amount of pressure used during application.

WHAT SAFETY EQUIPMENT (PPE) IS NEEDED WHEN USING PRESSURIZED AIR?

- EYES - Wear goggles when using compressed air. Wear a face shield where there is a risk of flying particles. Safety glasses worn beneath a face shield do not provide adequate eye protection goggles must be worn.
- HANDS - Wear gloves that the compressed air cannot penetrate, such as rubber or leather.
- BODY - Use leather or PVC or similar aprons where there is a risk of contact with compressed air.

HOW TO PURCHASE IF YOU LIVE IN THE UNITED KINGDOM OR NORTHERN AMERICA?

- For all North America product enquiries email: nasales@companionbrands.com.au
- For all UK/Europe product enquiries email: p.littlewood@jpiequipment.co.uk

DO YOU HAVE SPARE PARTS AVAILABLE?

Contact your local stockist and they will be able to advise if the part required is available to be ordered.

WHERE CAN I PURCHASE JAMEC PEM PRODUCTS?

Search for your nearest store via our Stockist page, Scroll down to the bottom of the page where you will find Jamec Pecm Stockists or click on this link: <https://www.jamecpem.com/pages/stockists>. Enter your postcode, suburb or turn your location on to find your nearest stores.

WHERE CAN I FIND JAMEC PEM SDS (SAFETY DATA SHEET) SHEETS?

Click on the Resources tab at the menu on the home page or scroll down to the bottom of the page or click on this link <https://www.jamecpem.com/pages/resources> which will also take you to the download links.

WHERE CAN I FIND USER INSTRUCTIONS FOR MY JAMEC PEM PRODUCT?

Instructions are available on our product pages and are available for download. Or alternatively click on the Resources link at the bottom of the home page or click on this link <https://www.jamecpem.com/pages/resources> which will also take you to the download links.

WHAT IS THE WARRANTY ON MY PRODUCT?

Scroll down to the bottom of the page, under WARRANTY you will find the Warranty Information or click on this link <https://www.jamecpem.com/pages/warranty-information>

HOW DO I CONTACT CUSTOMER SERVICE?

You can contact us via email at info@adventureoperations.com or call 1300 362 921

If you have further questions, please contact our customer service team on 1300 362 921 or via email at info@adventureoperations.com